

**Education Effectiveness.** Based on comments received by the Commission, the education component has been effective in some areas (e.g., providing SEI filing tips). However, because of the complexity of the law and the diversity of the groups who are covered by the ethics and lobbying laws, presentations should be continually monitored and updated based on the audience and questions that are commonly received by Commission staff. Furthermore, considering the State's fiscal situation, efforts should be made to ensure that both Commission training resources as well as State agency resources are maximized. Such efforts should include the consideration of online training as well as the utilization of third-party trainers where appropriate. Criteria for approving third-party trainers and tailored programs should be developed. Therefore, the Commission finds that training should be continually reviewed and updated, developed for target audiences, and made available through means other than live and remote broadcast presentations.

**Volume of Requests for Advice & Advisory Opinions.** After the expected rush of questions surrounding passage of the Act, the volume of requests for advice and advisory opinions continues at approximately the same level as in the previous two years, which was and is quite heavy. The continued volume of requests for advice outpaces staff's ability to adequately and thoroughly address those requests. Moreover, the Commission has been unable to alleviate a backlog of requests for advice and formal advisory opinions. Therefore, the Commission finds that the advice and advisory opinion process is in need of assistance. In addition to devoting more staff resources to